

The Grapevine



Plaza Terrace & Blues Farm Apartments Newsletter

August 2017

New School year Open House Schedule:

Search—8/3 3pm-6pm

9th grade high school & All middle school—8/23 2pm-6pm

All elementary schools & 10th - 12th High school—8/24 2pm-7pm

Hope everyone
enjoys their new
school year!



Maintenance Tip:

After Hour Emergency Maintenance – for situations when the only toilet in the apartment not working, no power, no heat if temperature is below 52 degrees, refrigerator not working, malfunction of front door, flooding water, smoke detector sounding, or air conditioner- only if a letter from a medical caregiver is on file. Call the after-hour Emergency Maintenance number at **910-852-1505**. If you do not get an answer, leave a clear message with a number for a return call. If you do not leave a message, you will not receive a return call. If there is a fire, call 911. All routine maintenance requests must be placed through the leasing office 910-276-1103. If maintenance responds to a call that is found not to be an actual emergency, you will be fined \$25.00.



Things to do in NC

Amusement parks (Carowinds& Wet n wild)

Science Museums in Raleigh

Lazy river in Fayetteville

Sliding rock in Brevard

Tweestie railroad in Blowing Rock

Climb to the top of Hatteras Lighthouse in Buxton

Tour the Biltmore Estate in Ashville

Follow the Yellow Brick Road at Autumn at Oz in Beech Mountain

NC Aquarium in Pine Knoll Shores



Early Bird Winner!!

Congratulations to:

Frances Phillips



If you have bad credit & would like help repairing it, come to the office and ask about credit builder. We are working with Credit builder to help build residents credit. Sign up today for \$5.99 a month. You can also go online to your resident portal & sign up.

As you renew your lease, or just have a few minutes to stop by... We would like to get you registered for your online portal. You can pay rent, text, email, put in work orders, and look at what is going on in the community. This will make things easier for everyone.

Rule Reminder:

RENTERS INSURANCE – Our property insurance does not cover your property, even if damage is a result of a bursting pipe or roof leak, etc. For coverage of your property, you will need renters insurance. That is not required but is very inexpensive and you never know when a disaster will occur. Renters insurance will also cover you if damage is caused by you such as running a bath tub over, leaving a faucet running too long, cooking fires, etc.

VENTILATION - A bathroom fan is installed in each bathroom for the purpose of venting moisture out. While you are bathing, you must run your vent fan and keep it running until the moisture is gone. A hood exhaust fan is in each unit and serves the same purpose. The vent fan should remain running until you have finished cooking and all steam and moisture has stopped. This will eliminate excessive moisture that caused discoloration. Also, on nice days, let your apartment breathe some fresh air. This will keep your apartment smelling nice and everyone loves a nice smelling home.

At Blues Farm, we have installed an A/C unit in the laundry room. Please keep the door shut & windows closed to keep you comfortable while doing laundry.



Meet our Staff

Property Manager

Tammy Odom

Leasing Consultant

Gwen Ward

Leasing/Housekeeping/Grounds

Tuesday Morgan

Maintenance Supervisor

Eugene (Cam) Miller

HVAC Maintenance Tech

Michael Horne

Maintenance Tech/Painters

David Butler

Stacy Shannon

Office Hours

Monday– Friday 9:00-5:30

Closed for lunch 1:00-2:00

Saturday 10:00-4:00

Sunday Closed

Telephone Numbers

Office: 910-276-1103

Fax: 910-276-0112

Maintenance Emergency:

910-852-1505

ABOUT YOUR RENT...

Rent is due on the 1st of each month per your lease agreement.

Although Late fees are not applied until the 6th of each month, you have violated your lease agreement if we haven't received your rent by the 1st. It is your responsibility to know how much you owe and make sure we receive payment on time. If our office is closed on a due date, you can place your payment in the "**rent drop box**" at the front entrance of the leasing office. Regardless of your payment method, we must receive rent by the due date. Late fees will be applied if we haven't received rent by the 5th.

Payment Methods:

Personal checks (personal checks are not accepted after the 5th)

Money Order or **certified funds** (keep your stub for your receipt)

Bank draft (most banks will draft a set payment from your account & mail payment to us)

Credit Cards through Paylease (see below for details)






NOTE: We do not accept cash payments

Credit Card Payments...

For a fee, you have the convenience of paying your rent with your Master Card, Visa or Discover card through Paylease. Stop paying those costly Late fees and Court costs (which are much higher). Go to Plazaterraceapartments.com or Bluesfarmapartments.com today and register. Once your set up is complete, you will be able to make online payments, have your rent automatically drafted from your credit card account, and/or pay by phone at 1-866-729-5327.



August 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Rent is Due	2 	3	4	5
6 Late Fees Applied	7	8	9 	10	11 Court Fees Applied	12
13	14	15	16 	17 Pest control Blues Farm	18	19
20	21	22	23 	24	25	26
27	28 Back to school	29	30 	31		